

Installation Manual

IMPORTANT NOTICE!

Please read the information in this installation manual carefully. Failure to do so may result in serious and irreversible damage to the pool and may invalidate the manufacturer's warranty! **The installation documentation serves to provide general recommendations. These must ALWAYS be supplemented by the specific documentation for structural preparation which you receive from your Bourne\William™ representative. The manufacturer recommends creating photo documentation during all construction work.**

This document is provided for informational purposes only and does not constitute a warranty, guarantee, or contract of any kind. Bourne\William™ assumes no responsibility or liability for any errors, omissions, or inaccuracies in the content of this document. The instructions and recommendations contained herein are intended to serve as general guidelines and must be supplemented by specific professional advice tailored to individual circumstances. Bourne\William™ disclaims any and all liability for damages, whether direct, indirect, incidental, or consequential, arising from the use or misuse of this document, including but not limited to, any damages to property or persons. The recipient of this document is solely responsible for ensuring compliance with all applicable laws, regulations, and standards. Use of this document is at the sole risk of the user.



Notice

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Bourne/William Pools, Inc. reserves the right to modify these documents, and you are responsible for reviewing any changes.

TABLE OF CONTENTS

1. CONSTRUCTION OF THE BOURNE\WILLIAM™ POOL

2. OPERATING TEMPERATURE AND CHEMICAL ENVIRONMENT IN THE POOL

3. DIMENSIONAL TOLERANCES

4. INSTALLATION INSTRUCTIONS

4.1. Dimensions of the construction pit

4.2. Staking out

4.3. Excavation work

4.4. Drainage and Base Preparation for Concrete Slab

4.5. Construction of the concrete slab

4.6. Thermal insulation

5. TRANSPORTATION AND UNLOADING

5.1. Solid assembled pool

5.2. Segment pool—lifting individual pool sections

6. SECURING THE POOL TO THE CONCRETE SLAB

7. REQUIREMENTS FOR POOL CONNECTIONS

8. ENCASING AND STABILIZING THE POOL

8.1. Bracing the Pool Before Encasing in Concrete

8.2. Installation of Equipment Room and Levelling Tank

8.3. Concrete Encasement of the Pool

9. DISCLAIMER

10. SAFETY INSTRUCTIONS

1. CONSTRUCTION OF THE BOURNE\WILLIAM™ POOL

Bourne\William™ pools are welded together from homogeneous polymer panels specially modified for Bourne\William™. The composition of these panels makes them perfect for swimming pools. They contain protective elements to counter the negative effects of UV radiation and the pool chemicals which are used. The panels are completely homogeneous and fully dyed throughout their entire cross-section, guaranteeing a long service life and durability of the pool.

The frame of the pool consists of a special reinforced construction. The material used and the statically sound construction of the entire frame are a special feature that sets Bourne\William™ pools apart from competing products. The special construction of the pool guarantees high resistance to deformation and a long service life.

▶ [Watch a manufacturing simulation video](#) or scan QR code



2. OPERATING TEMPERATURE AND CHEMICAL ENVIRONMENT IN THE POOL

The normal operating temperature of the Bourne\William™ pool must be maintained within a range of 64°F (18°C) to 90°F (32°C). Under exceptional circumstances, the water temperature may be increased to 95°F (35°C) for brief periods; however, this must be pre-approved in writing by the pool manufacturer to avoid voiding any warranties.



CAUTION! Exceeding the specified temperature range for extended periods may not cause functional damage that renders the pool unusable, but it may lead to permanent and irreversible aesthetic alterations, such as deformation of the pool walls or floor. These changes can negatively impact the visual appearance and perceived quality of the pool.

Only disinfectants specifically approved for use in private or public swimming pools constructed of the materials used in Bourne\William™ pools should be applied. It is crucial to adhere strictly to the manufacturer's guidelines regarding the concentration and dosage of these disinfectants.

CAUTION! If built-in or other pool components made of stainless steel are used, only use products that do not adversely affect this material. When using chlorine-based disinfectants, the long-term concentration must not exceed 1.34 oz per 10.000 gallons. The concentration can be increased to 4 oz per 10.000 gallons for short periods of time.

CAUTION! Prolonged exposure to chlorine concentrations exceeding the recommended levels can lead to irreversible changes, including discoloration of the pool surface and damage to built-in components. These changes are permanent and cannot be rectified.

The pH level of the pool water must be consistently maintained within the range of 6.5 to 8.0 to ensure the longevity of the pool and its components. Fluctuations outside of this range can cause significant damage to both the pool's structure and its equipment.

3. DIMENSIONAL TOLERANCES

Pools from Bourne\William™ are an individual product and are manufactured from a thermoplastic material with a high degree of manual work. Although strict attention is paid to compliance with technological procedures during manufacturing, the dimensional tolerance can be as much as +/- 1/4 inch per 10 feet of the pool due to different temperatures during manufacturing and at the time of installation. In this case, this does not constitute a defect regarding which a complaint may be made, but rather only the thermoplastic properties of the material which is used showing.

4. INSTALLATION INSTRUCTIONS

▶ [Watch an installation simulation video](#) or scan QR code

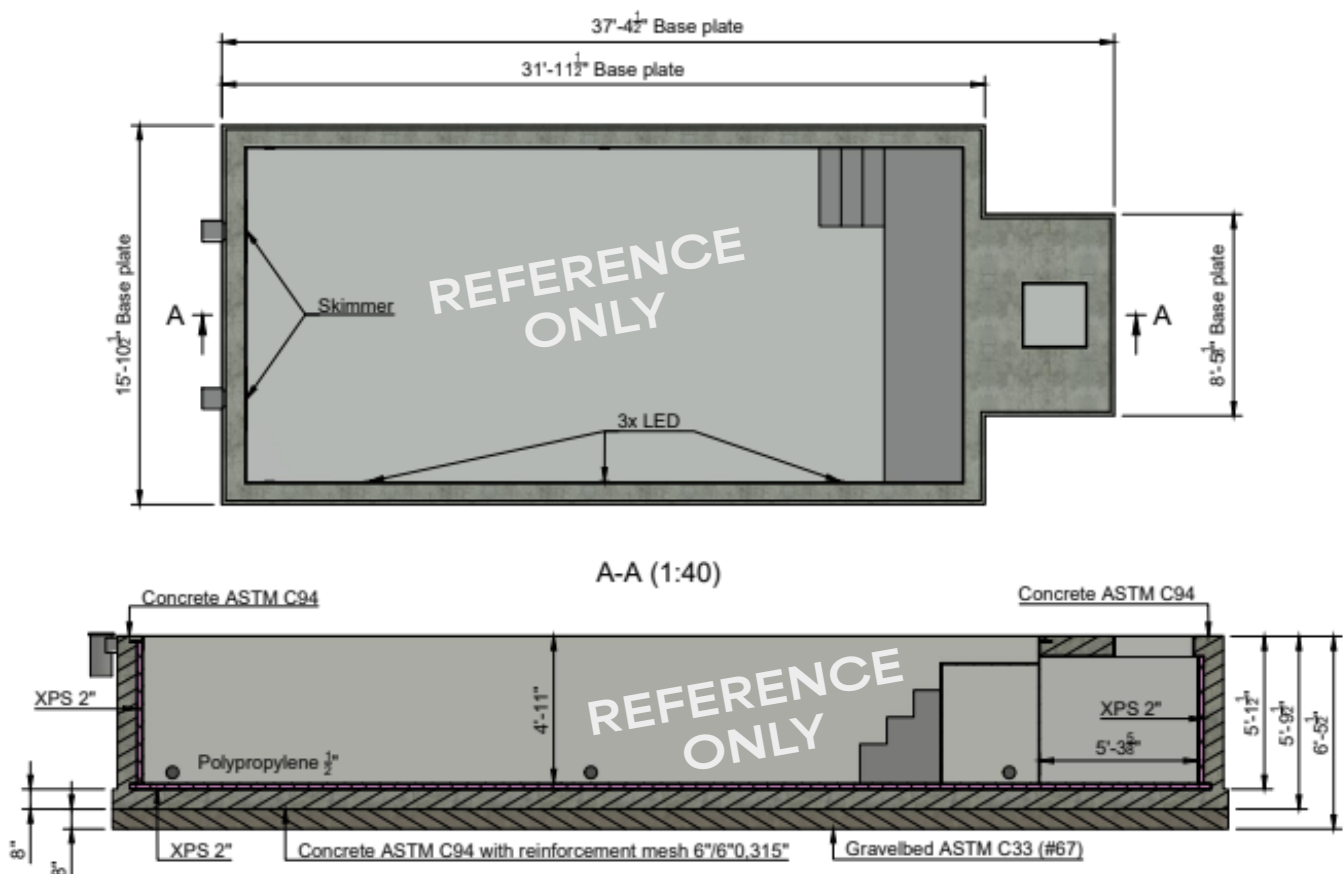


4.1. Dimensions of the construction pit

In-ground PP pools from Bourne\William™ are designed in such a way that it is ESSENTIAL that you backfill the entire pool with concrete. The structural stability of the in-ground plastic pool is not ensured by its structure, but by the concrete. In the event of higher loads in the surrounding area (near the foundations of the house, situation on a slope), the structural engineer will determine the concreting and the type of concreting.

When determining the dimensions of the construction pit to be dug, a crucial factor is whether the pool is delivered in one piece (in which case no further installation work is required from the outside of the pool) or in individual sections that are assembled on site. In the latter case, more space is required on the outside of the pool.

The exact dimensions of the construction pit are specified in the documentation for structural preparation.





CAUTION! It is crucial to adhere strictly to the minimum dimensions specified in the structural preparation documentation during any excavation work or construction of the base plate. Attempting to reduce costs by cutting corners on preparatory work can lead to improper installation of the pool, which not only compromises the structural integrity but may also invalidate the manufacturer's warranty. Any deviations from the specified dimensions can result in severe consequences that far outweigh any initial cost savings.

IMPORTANT NOTICE! Unless Bourne\William™ has contractually agreed to perform the construction work, including the excavation of the construction pit, the customer assumes full responsibility for ensuring that all construction and excavation work is completed according to the specified guidelines. The above guidelines are intended as general recommendations and may vary depending on the specific requirements outlined in the individually prepared structural preparation documentation. This documentation is available upon request and should be reviewed in detail to ensure full compliance with all necessary standards and specifications.

4.2. Staking out

Try to position the pool in the sunniest part of the property, ideally to the south/southwest. If the layout of the property does not permit this, a suitable alternative for water heating must be considered. Stakes and strings are used to mark out the layout of the construction pit, which is also marked with chalk/ spray. Check from various points on the property whether the location of the pool suits you and whether it is necessary to move the pool.



4.3. Excavation work



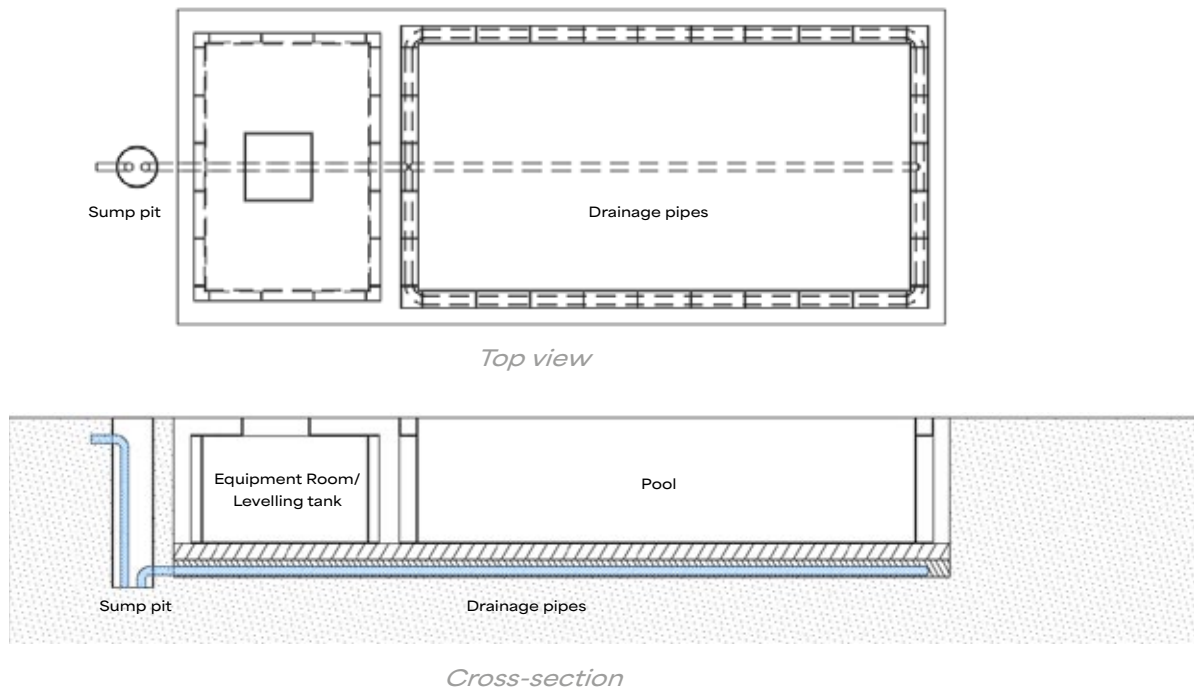
If you're satisfied with the pool's location from all angles of the property, you can begin digging the pit for the pool, the technical shaft, or the shaft for the counter-current system. It is recommended that the final terrain around the pool area be lower than the surrounding decking or paving (e.g., edging, patio slabs) to prevent surface water from flowing into the pool during heavy rain.

The excavation depth is determined by the substrate under the reinforced concrete foundation slab including the drainage pipe, the thickness of the foundation slab, the thickness of the insulation on the slab, the height of the pool enclosure and the height of the final surface around the pool including the substrate. The ground plan dimensions of the construction pit are based on the dimensions of the pool including the reinforcements + 10 inches reserve around the circumference.

4.4. Drainage and Base Preparation for Concrete Slab



The concrete slab prepared for the pool must be drained by a sufficiently strong water-conducting base layer and a system of drainage pipes leading into a sump pit. Pumping of the accumulated groundwater out of this must be ensured in such a way that this water cannot raise the bottom of the pool or the shaft. Such a drainage layer should also be installed in locations where groundwater does not regularly occur.



If you suspect groundwater issues, it's essential to assess this once you've excavated your pit. Groundwater problems can often be identified at this stage, and proper drainage becomes crucial for both the pool and any shafts, such as the leveling tank or/and equipment room, where drainage is even more critical.

To ensure the concrete slab and associated structures are properly drained, follow these steps:

1. Level and compact the base of the construction pit.
2. Install a strong water-conducting base layer, such as coarse gravel or crushed stone, to allow proper drainage
3. and provide a stable foundation.
4. Lay a system of drainage pipes leading into a sump pit.
5. Backfill the drainage pipes with gravel to ensure effective water flow.
6. Equip the sump pit with a pump that is permanently connected to a power supply. The pump should automatically activate as needed to prevent water from accumulating beneath the pool slab foundation, shafts (leveling tank), or/and equipment room.
7. Even if groundwater isn't regularly present, it's still recommended to install this drainage system to prevent water from raising the bottom of the pool, shafts, or/and equipment room.



CAUTION! Bourne\William™ pools and shafts are not designed for installation in construction pits where groundwater is present. It is critical that groundwater does not reach the level of the pool or shaft's bottom. To prevent potential damage, a reliable drainage system must be installed to ensure continuous removal of groundwater from the vicinity of the pool and shaft. The drainage system's effectiveness is vital to maintaining the integrity of the installation, and it is the customer's responsibility to regularly monitor both the groundwater level and the functionality of the drainage system. Failure to do so could result in severe structural damage to the pool or shaft, which may not be covered under warranty.

4.5. Construction of the concrete slab



The dimensions of the concrete slab and the insulation bonded to it with flexible adhesive are specified by the manufacturer of the Bourne\William™ pool in the drawings for the specific type and size of the pool.

The subgrade should consist of mixed stone ranging from 1.25 to 2.5 inches under the concrete slab. The slab should be made of reinforced concrete with a compressive strength of 3500 to 4000 psi, incorporating a reinforcing mesh made from 6 gauge wire with a 4" by 4" mesh pattern.

The thickness of the reinforced concrete slab should be 6 to 8 inches, depending on the pool size.

Check the slab's levelness, and remove any coarse debris and sharp edges. If the slab is not level, use a leveling trowel to correct it.



CAUTION! The minimum dimensions of the concrete slab are critical and are specified in the detailed structural preparation documentation provided by Bourne\William™. Non-compliance with these dimensions, improper execution of the concrete slab, or unevenness of the plate will render the customer fully responsible for any resulting issues, including potential invalidation of the manufacturer's warranty. It is essential that the construction of the concrete slab meets the exact specifications outlined, as any deviation can have serious implications for the structural integrity and performance of the pool.

The static load-bearing capacity of the reinforced concrete slab must be carefully calculated based on the geological conditions at the installation site. For pools with a depth of up to 5 feet, the slab must be capable of withstanding a minimum load of 337 lb/ft², excluding the weight of the slab itself and the concrete used to encase the pool frame.

For pools featuring an overflow channel, the base plate's evenness must be within a tolerance of ± 0.0394 inch (1 mm). In such cases, a leveling compound must be applied to achieve the required precision. For skimmer pools, the required evenness tolerance is ± 0.118 inch (3mm). Adherence to these tolerances is essential to ensure proper installation and operation of the pool.

IMPORTANT NOTICE! Unless Bourne\William™ has been contractually engaged to perform the construction work, including the production of the concrete slab, the customer assumes full responsibility for the quality and proper execution of the concrete slab. Any deficiencies in the construction of the slab, including improper dimensions, unevenness, or insufficient load-bearing capacity, will be the sole responsibility of the customer and may lead to structural issues or warranty invalidation.

IMPORTANT NOTICE! The pool must be insulated with a 2-inch thick layer of extruded polystyrene insulation to ensure proper thermal protection. This insulation is essential to maintain the pool's integrity and prevent heat loss. Unless Bourne\William™ has contractually agreed to handle this aspect of the construction, the customer is fully responsible for ensuring that the insulation is correctly installed. Additionally, the customer bears full responsibility for all other aspects of the construction and excavation work unless otherwise specified in a contract with Bourne\William™.

4.6. Thermal insulation

Apply 2 inches thick extruded polystyrene insulation with flexible adhesive to the matured flat concrete slab.

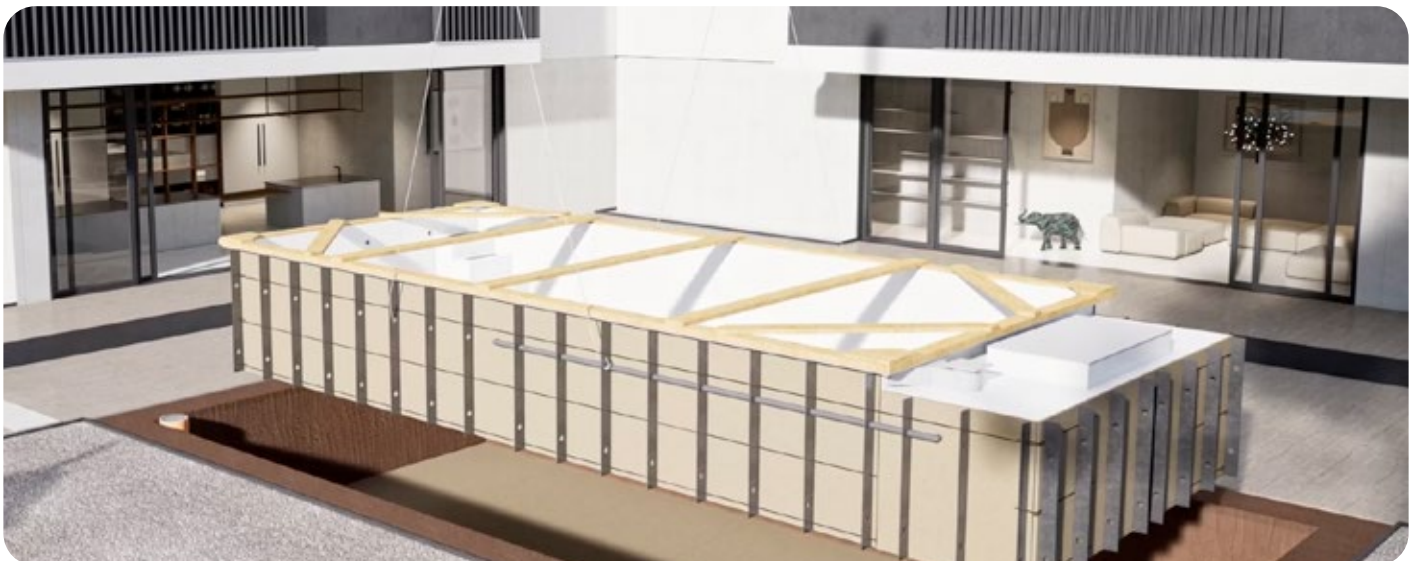


5. TRANSPORTATION AND UNLOADING

5.1. Solid assembled pool

In most cases, a special trailer or semi-trailer is used to transport our pools, either in a vertical or horizontal position. For larger pools that are assembled on-site from multiple sections, these parts are transported using standard trailers.

To unload the pool from the trailer or semi-trailer and transport it to the installation site, appropriate crane equipment must be used. The crane will position the pool horizontally before lowering it into the prepared construction pit. Suitable lifting straps must be used to lift the pool. Proper shackles should be used to attach the lifting straps to the pool at the designated openings in the pool's supporting structure, marked as 'LIFTING POINT.' The truck carrying the pool can only operate on paved surfaces. Therefore, a crane with a boom of sufficient reach must be provided, taking into account the distance between the truck's accessible location and the installation site for the pool.





CAUTION! When lifting the pool, it is imperative that it remains in a horizontal position at all times to prevent structural stress and potential damage. The crane operator bears full responsibility for ensuring the pool and all associated components are securely attached during the lifting process. Extreme care must be taken, especially when handling the pool in temperatures below 41°F (+5°C), as the material becomes significantly more brittle and is at a heightened risk of cracking or other forms of damage. To mitigate this risk, additional precautions must be taken during both transportation and unloading in cold weather conditions.



WARNING! During the unloading process using a crane, it is critical that no personnel are allowed to stand under or near the suspended load. The area beneath the load must be cleared of all personnel to avoid serious injury or fatality in the event of an accident. The safety of the operation hinges on strict adherence to these guidelines, with the crane operator responsible for ensuring that these safety protocols are followed without exception.



Lifting the pool in a horizontal position.

5.2. Segment pool–lifting individual pool sections

When lifting individual pool sections, the crane work can be coordinated directly on site by a Bourne\William™ representative if required. The individual sections must be attached to lifting straps. Each section must be balanced when lifted. The crane operator is always responsible for the correct and secure attachment of the pool sections and the other individual parts during lifting. The customer or a company commissioned by the customer is responsible for unloading all sections from the truck and transporting them to the prepared construction pit.



WARNING! During the unloading process using a crane, it is critical that no personnel are allowed to stand under or near the suspended load. The area beneath the load must be cleared of all personnel to avoid serious injury or fatality in the event of an accident. The safety of the operation hinges on strict adherence to these guidelines, with the crane operator responsible for ensuring that these safety protocols are followed without exception.

6. SECURING THE POOL TO THE CONCRETE SLAB

Make sure the pool is accurately positioned and aligned on the fully cured concrete slab, then follow these steps to securely anchor it to the slab:

1. Drilling Holes:

Drill through the pool, insulation, and concrete slab at the small circles marked with „A“ for visibility, using the appropriately sized drill bit and drilling to the depth marked by the line on the anchor.

2. Clearing the Holes:

Clear the drilled holes using either a vacuum or an air compressor to remove debris and ensure a clean surface for anchoring.

3. Inserting Anchors:

Fill the drilled hole with the provided anchoring epoxy, then insert the anchor, ensuring it is properly aligned and positioned upward for tightening later. Fill the drilled hole with the provided anchoring epoxy, then insert the anchor, ensuring it is properly aligned and positioned upward for tightening later.

4. Curing and Tightening:

Allow the epoxy to fully cure according to the manufacturer's instructions, then tighten all the anchors securely. Double-check the alignment to ensure all anchors are properly tightened.

5. Removing the Protective Film:

Carefully open a small pocket in the protective cover sheet and climb inside, removing your shoes to avoid scratching the surface. Peel off the protective film from the walls, then the floor and stairs.



Marker indicating where to drill



Removing the Protective Film

7. REQUIREMENTS FOR POOL CONNECTIONS

In general, the following connections must be prepared for the pool:

- Power connection
- Network connection
- Connection to the sewer system
- Fresh water supply

The above requirements apply to pools with the most advanced technical equipment and should NOT be considered prerequisites for all installations. Due to the highly customized nature of the pools supplied by Bourne\William™, general recommendations cannot be made for all installations. Your Bourne\William™ representative will provide you with the specific requirements for the connections needed for your specific installation in advance, along with the documentation for structural preparation.

8. ENCASING AND STABILIZING THE POOL

8.1. Bracing the Pool Before Encasing in Concrete

Pools made of this material respond very elastically and flexibly to temperature changes due to the material's properties, which offer numerous advantages during pool operation. However, these properties also mean that the pools cannot maintain their required shape under uneven pressure from the water or concrete encasement.

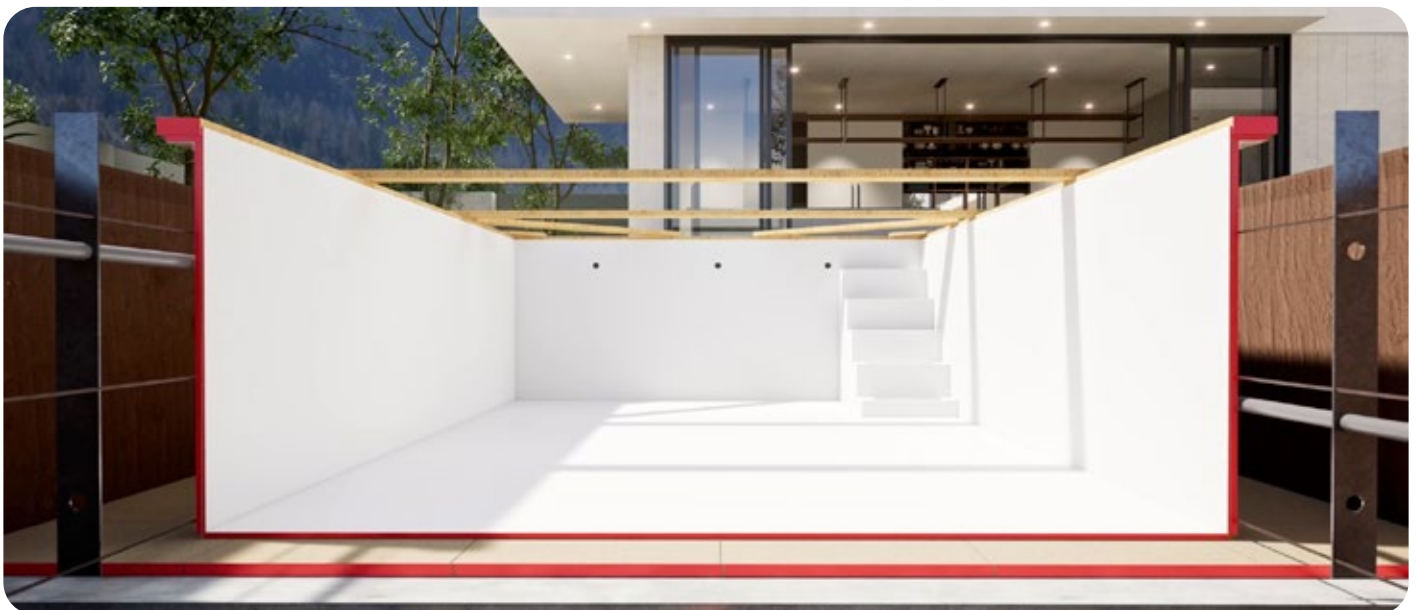
Therefore, before the pool is encased in concrete, it must be fixed in the desired shape using a bracing frame. The walls of any existing roller shutter shaft must also be structurally secured before encasing in concrete to prevent deformation. Wooden beams are recommended for this purpose. A fixing frame is always included with the Bourne\William™ pool range.



CAUTION! If the bracing frame is not accurately and securely positioned on the pool, there is a significant risk that the pool will be encased in concrete in a deformed state. This can lead to irreversible aesthetic damage, permanently affecting the pool's appearance and potentially compromising its structural integrity. Proper placement and verification of the bracing frame are essential to ensure that the pool maintains its intended shape throughout the concreting process.

CAUTION! After placing the pool on the base plate, it is imperative to thoroughly inspect the fixing frame to ensure it has not loosened during lifting or transportation. Additionally, verify that there has been no unintended deformation of the pool walls. Any deformations in the wooden frame must be corrected before the pool is encased in concrete. The responsibility for conducting this inspection and making necessary adjustments lies solely with the customer.

CAUTION! Once the pool is securely placed on the base plate, the line connections for all installed equipment must be established without delay. Following this, the pool should be filled with water to a height of 12–14 inches. This initial water fill is crucial as it stabilizes the pool, applying a necessary load to the floor to prevent undulation caused by higher temperatures or exposure to sunlight.



Cross-Section View



TIP! It is recommended to keep the protective sheet cover on the pool during construction to prevent debris and materials from entering. The pool comes with a custom-fit protective sheet cover provided by Bourne\William™.



CAUTION! If individuals must enter the pool during the construction phase, ensure that its interior components are adequately protected from scratches or other damage. This includes taking precautions such as using clean, suitable footwear to avoid damaging the pool surface.

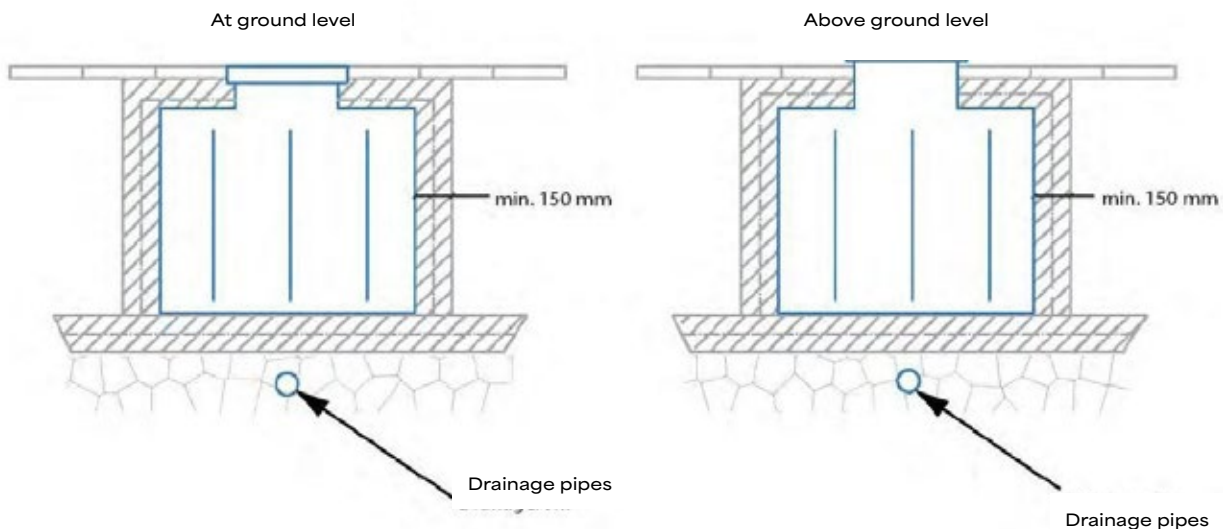
CAUTION! The fixing frame must be removed within two weeks of the pool's installation, once the concrete has matured and reached its full strength. Failure to do so may result in damage to the pool frame due to the potential expansion of the wooden frame over time. Prompt removal is essential to maintain the integrity of the pool structure.

8.2. Installation of Equipment Room and Levelling Tank

The pool typically includes an equipment room (shaft) for the technical equipment and/or a levelling tank (also referred to as shaft for the purpose of this manual).

Shafts need to be braced, and we provide braces with marked points indicating where each brace should go. These braces are to be installed after delivery and after all required connections, but before encasing the shafts in concrete.

Shafts to be encased in concrete



The shaft must then be completely encased in concrete to its full height, with a minimum thickness of 6 inches (150 mm) from the outer shell of the shaft. Concrete encasing is to be done in the same manner and following the same rules as pool encasing, as specified in the next steps. Construct a reinforced concrete foundation slab using 6-gauge reinforcing mesh in a 4"×4" grid pattern and 3500–4000 psi concrete. Adjust the height of the slab based on the selected finished surface material, such as pavers, edging, decking, or resin-bound stone.



CAUTION! Before beginning the backfilling or encasing of the shaft in concrete, it is essential to verify that all necessary pipe and cable connections have been fully established. Additionally, ensure that all required leakage and functional tests have been conducted and passed successfully. Any oversight in this stage can lead to significant issues once the concrete is in place, making corrections difficult or impossible!



TIP! To protect the shaft and its internal components from freezing and potential damage, it is strongly recommended to insulate the shaft thoroughly. Proper insulation safeguards the technology housed within the shaft, ensuring reliable operation even in colder climates. This preventive measure can help avoid costly repairs and maintain the efficiency of the pool system.

8.3. Concrete Encasement of the Pool



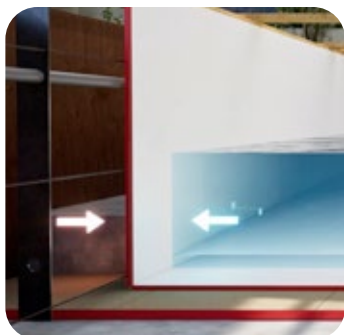
CAUTION! Before proceeding with the concreting process, it is crucial to meticulously check the shape and evenness of the pool walls and shafts. Any irregularities or deformations must be identified and corrected prior to pouring concrete, as failure to do so can lead to permanent structural issues and aesthetic defects.

Concrete Encasing Procedure – READ CAREFULLY!

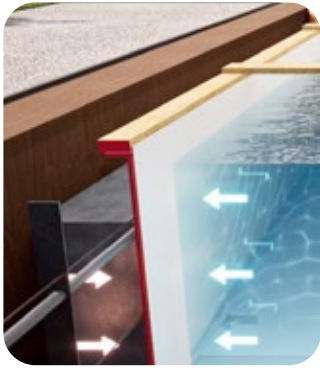
Encasing the entire pool in concrete is performed in several cycles, with **each cycle** involving **15 inches of concrete** backfill followed by a **12-hour curing period**. We recommend using **3500 to 4000 psi concrete** with a **drier mix** to prevent excess pressure on the pool walls, which could cause deformation or misalignment. Additionally, the concrete **must not be compacted or vibrated** to avoid unnecessary stress on the structure. Depending on the type of concrete and the ambient temperature, the curing period may be shorter. It is important to confirm that the concrete is fully cured before proceeding to the next cycle.



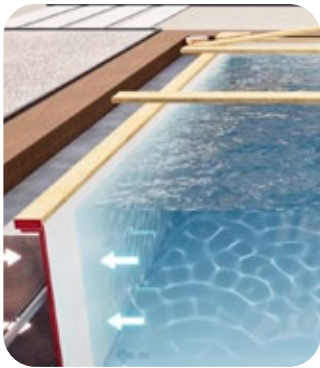
Begin by filling the pool with **water up to 14 inches**. For **flat-bottom pools**, pour the concrete evenly around all sides. For **deep-end pools**, start by encasing the deep end. Once the water reaches the shallow end and the deep end is fully encased (following instructions in previous and following steps), you can begin encasing the shallow end, continuing evenly.



The **water level** must be gradually raised, ensuring it remains about **12 inches above the concrete** level at all times. It's important to **allow the concrete to fully cure** between each filling cycle to avoid placing uneven pressure on the pool walls, which could lead to warping.



Repeat the procedure from the previous step up to the top of the pool, taking into account the planned design of the surrounding areas (such as paving, cladding, or landscaping). We recommend raking the concrete immediately after pouring to create a rough surface, which helps it adhere better to the next layer.



The thickness of the concrete around the pool is usually **8 to 10 inches**, though this may vary based on local conditions and static load requirements, as determined by a structural engineer. The fixing frame must be removed **within two weeks** of the pool's installation, once the concrete has matured and reached its full strength.



Optional Step: Suggested Foundation Slab for the Finished Surface

1. Use gravel with a particle size ranging from 5/8 inch to 1-1/4 inches.
2. Install junction boxes for pool lighting.
3. Construct a reinforced concrete foundation slab using 6-gauge reinforcing mesh in a 4"x4" grid pattern.
4. Smooth out any uneven areas with a trowel to ensure a level surface.
5. Adjust the height of the slab based on the selected finished surface material (such as pavers, edging, decking, or resin-bound stone) and the requirements for securing the pool cover. In some cases, excavation may need to be extended, depending on the type of pool cover and the manufacturer's instructions.
6. Ensure that the surface is completely level, as this is critical for the proper installation and anchoring of the pool cover.



Note: It is highly recommended to take photos throughout the installation process for documentation purposes.



CAUTION! When concreting around the pool, do not use any vibration or compaction equipment. The use of such equipment can cause undue stress on the pool structure, leading to potential deformation or damage. The concrete should be placed and settled without mechanical vibration to ensure the integrity and longevity of the pool!

CAUTION! Bourne\William™ pools must be shielded from direct sunlight with a tarpaulin or similar protective covering from the moment they are delivered until they are fully encased in concrete. Prolonged exposure to sunlight before encasement can lead to excessive deformation of the pool's material, compromising its structural integrity. This precaution is vital to maintaining the pool's intended shape and ensuring a successful installation.

9. DISCLAIMER

- a. **Installation Guide:** This installation guide is provided for informational purposes only and is designed to offer general recommendations for the proper installation and setup of your Bourne/William pool. While every effort has been made to ensure the accuracy of the information contained in this document, it should not be considered comprehensive or infallible. Bourne/William Pools, Inc. disclaims any responsibility for errors, omissions, or inaccuracies that may arise during the installation process or due to the interpretation of the guidelines provided. The information contained in this guide is not a substitute for professional advice or services, and it is the responsibility of the pool owner or installer to ensure that the installation complies with all applicable local regulations, building codes, and safety standards. Additionally, any failure to adhere to the instructions and recommendations provided may result in damage to the pool, void the warranty, and could lead to safety hazards. Bourne/William Pools, Inc. shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from or related to the use of this installation guide or the installation process itself, including but not limited to personal injury, property damage, or loss of use. The total liability of Bourne/William Pools, Inc. in relation to the installation of the pool is strictly limited to the purchase price of the pool, and no further claims will be entertained. Users of this guide are advised to consult with a professional installer or contractor to ensure proper installation and compliance with all legal and safety requirements.
- b. **Assumption of Risk:** By purchasing and using a pool from Bourne/William Pools, Inc., you acknowledge and accept the inherent risks associated with swimming pool ownership and use. These risks include, but are not limited to, drowning, slipping, falling, and other injuries from normal use, misuse, or unforeseen accidents. You recognize that both children and adults are at risk if not adequately supervised or if the pool is used without adherence to safety guidelines and precautions outlined in the user manual. Additionally, improper installation or maintenance of the pool can increase these risks. It is your responsibility to ensure that all safety measures are in place, such as adequate fencing, secure pool covers, and the presence of safety equipment. By continuing to use the pool, you explicitly agree to assume these risks and acknowledge that Bourne/William Pools, Inc. is not responsible for any incidents that may arise from the use, misuse, or inability to use the pool, provided that the product has not failed under the terms of its specified warranties.
- c. **General Disclaimer:** Bourne/William Pools, Inc. expressly disclaims all warranties, whether express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, except as may be explicitly provided in our Warranty Policy. While we strive to provide accurate and reliable products, Bourne/William Pools, Inc. does not warrant that the pools will meet your requirements or that the operation of the pools will be uninterrupted or issue-free. We endeavour to ensure that all product descriptions, advice, and guidance provided in our marketing materials, user manuals, and on our website are accurate and up to date; however, this information should not be considered comprehensive or infallible. You acknowledge that such information and materials may contain inaccuracies or errors to the extent permitted by law, and expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law. By purchasing and using a pool from Bourne/William Pools, Inc., you agree that the use of the product is solely at your risk and subject to your compliance with all applicable laws and regulations, including safety standards and local codes.
- d. **Performance Disclaimer:** Bourne/William Pools, Inc. does not guarantee that the performance of the pools will be uninterrupted, timely, secure, or error-free, or that any defects in the pools will be corrected. The expected performance of our pools assumes proper installation, maintenance, and use in accordance with our provided guidelines and recommendations. We caution that environmental factors, misuse, improper installation, or failure to follow maintenance guidelines may significantly impact the pool's performance and longevity. We explicitly disclaim liability for any performance issues that arise due to conditions beyond our reasonable control or that result from users' failure to adhere to recommended operating procedures.

- e. **Third-Party Products:** Bourne/William Pools, Inc. is not responsible for the examination or evaluation of, and does not warrant the offerings of, any third-party products or services, including any accessories or materials used in conjunction with our pools. Any use of third-party products or services is entirely at your own risk and discretion. Bourne/William Pools, Inc. expressly disclaims any liability arising from your use of or reliance on any third-party products and advises you to conduct your own due diligence and adhere to the manufacturer's guidelines of any third-party product to ensure it meets your needs and compliance requirements. Any warranty claims related to third-party products or services must be directed to the respective provider or manufacturer and not to Bourne/William Pools, Inc.
- f. **Use of the Product:** Bourne/William Pools, Inc. provides pools with the expectation that they will be used in a manner consistent with their intended purpose and in accordance with all provided instructions and safety guidelines. It is essential that all users adhere strictly to these guidelines to ensure their safety and the optimal functioning of the pool. The company disclaims any liability for damages or injuries that occur due to misuse, abuse, or negligent handling of the product. Misuse includes, but is not limited to, overloading, improper chemical maintenance, use in non-designated environments, or failure to perform regular maintenance and inspections. Users are responsible for ensuring that all safety measures are in place, such as proper installation of pool barriers, supervision of children and vulnerable individuals, and adherence to local safety regulations. Any modifications to the product or use of non-approved accessories and components will void the warranty and may increase the risks associated with the pool's use.
- g. **Maintenance Requirements:** Bourne/William Pools, Inc. requires that all pools be maintained according to the guidelines provided at the time of purchase and detailed in the user manual. Proper maintenance is crucial for ensuring the safety, functionality, and longevity of your pool. Failure to adhere to these maintenance guidelines can lead to deterioration of pool materials, malfunction of pool components, and potentially unsafe conditions. It is the pool owner's responsibility to regularly check and balance water chemistry, clean the pool and its filters, and inspect all mechanical parts and safety features for proper operation. Bourne/William Pools, Inc. disclaims any liability for failures or damages that result from the pool owner's neglect of regular maintenance.
- h. **Color and Finish:** Bourne/William Pools, Inc. makes every effort to ensure that the color and finish of our pools are of the highest quality and match the samples shown within reasonable industry standards. However, variations in color and finish may occur due to differences in material batches, lighting conditions at the time of viewing, and slight variations in product manufacturing processes. These variations are generally accepted within the industry and are not considered defects. Customers should be aware that exposure to sunlight, weather conditions, and the use of certain chemicals can affect the pool's appearance over time. Fading, discoloration, or slight changes in finish texture are natural outcomes of environmental exposure and regular use, and do not indicate a manufacturing defect.
- i. **Local Regulations and Compliance:** It is the responsibility of the purchaser to ensure that the product complies with local building codes, zoning laws, and other regulatory requirements applicable in their specific locality. The purchaser must verify that the installation and use of our products conform to all local, state, and municipal regulations and ordinances. This includes obtaining any necessary permits, inspections, or approvals that may be required before installation. Bourne/William Pools, Inc. disclaims any liability for penalties, fines, or damages that may arise from failure to comply with local regulations.
- j. **Force Majeure:** Bourne/William Pools, Inc. is not responsible for failure to fulfill its obligations due to causes beyond its reasonable control, including but not limited to acts of God, natural disasters, acts of war, riots, civil disturbances, governmental actions, labor unrest, shortages of materials, or severe weather conditions.

- k. **Limitations of Liability:** Bourne/William Pools, Inc. shall not be liable for any indirect, special, incidental, consequential, or punitive damages arising from or related to the pool or its use, regardless of whether such damages were foreseeable and even if Bourne/William Pools, Inc. has been advised of the possibility of such damages. This includes, but is not limited to, personal injuries, death, property damage, loss of profits, revenue, data, enjoyment, or use of the pool, and any other losses that might arise from any defect in the pool. The total liability of Bourne/William Pools, Inc. for any and all claims, losses, or damages resulting from any cause whatsoever, including Bourne/William Pools, Inc.'s negligence, alleged damage, or defective goods, whether in contract, tort, or under any warranty theory, shall not exceed the purchase price of the particular pool in question. Nothing in this section shall be construed to exclude or limit any statutory rights that cannot be lawfully changed or excluded; however, in such cases, Bourne/William Pools, Inc.'s liability shall be limited to the maximum extent allowed by law.



WARNING!

10. SAFETY INSTRUCTIONS

This installation document is intended to guide you through the proper setup and installation of your Bourne\William™ pool. For comprehensive guidelines on ensuring a safe environment during and after installation, please refer to the separate Safety Instructions document provided.

This essential safety guide covers critical topics, including general safety practices around the pool, proper pool use and maintenance, supervision and responsibilities of pool users, and specific guidelines for safe diving, jumping, and pet safety.

Additionally, the document offers detailed instructions on handling and storing pool chemicals safely, maintaining electrical safety around the pool, and preparing for emergencies with first aid guidelines and emergency procedures. It also includes recommendations for maintaining pool covers and fencing, as well as considerations for various weather conditions that might impact pool safety.

Adherence to these safety instructions is crucial to prevent accidents, injuries, and damage to the pool, and to ensure that you and your family enjoy a safe swimming experience.

Your safety is our top priority!

For any questions or further assistance, please do not hesitate to contact Bourne\William™ Pools, Inc. at:

Bourne/William Pools, Inc.

251 Little Falls Drive

Wilmington, DE 19808

Email: info@bournewilliam.com



Notice

You can view updated documents online at www.bournewilliam.com/us/download if your copy is lost.

Bourne/William Pools, Inc. reserves the right to modify these documents, and you are responsible for reviewing any changes.