

SAFETY INSTRUCTIONS

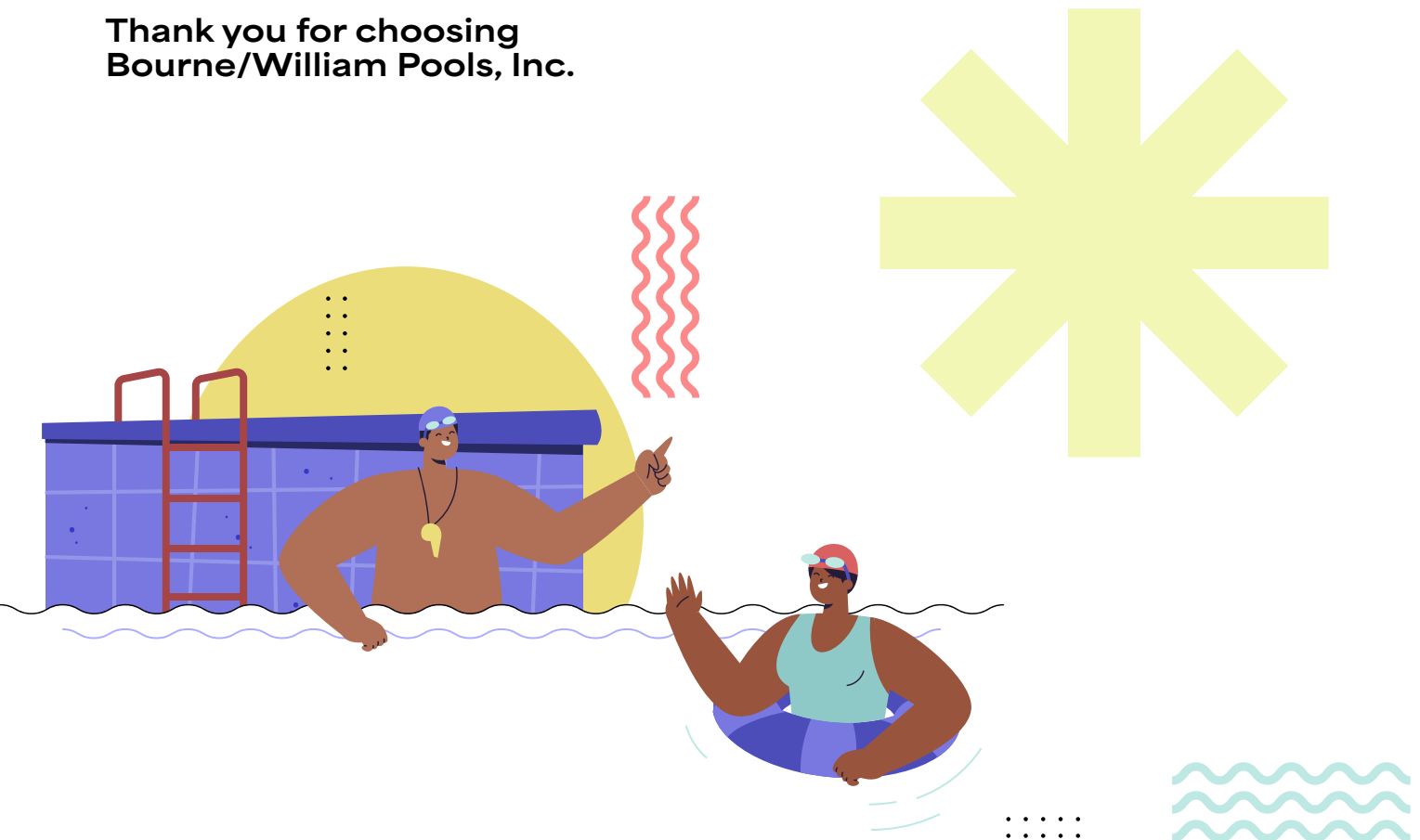
Welcome to Bourne/William Pools, Inc. We are delighted that you have chosen our high-quality in-ground polypropylene pools for your home. Our goal is to ensure that you and your family have a safe and enjoyable swimming experience. This safety instructions guide provides essential information to help you maintain and use your pool safely.

Swimming pools offer great opportunities for fun, exercise, and relaxation, but it is crucial to follow safety guidelines to prevent accidents and injuries. This document outlines general safety measures, proper pool use and care, and emergency procedures to ensure a safe environment for all pool users.

Please read these instructions carefully and share them with all pool users. If you have any questions or need further assistance, do not hesitate to contact us at Bourne/William Pools, Inc. Your safety and satisfaction are our top priorities.

These instructions shall be read in conjunction with our Sales Agreement and Disclaimer and Limitation of Liability, and any other legal contract / document you may have received as part of the purchase.

**Thank you for choosing
Bourne/William Pools, Inc.**



Notice

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GENERAL SAFETY GUIDELINES

Safety is paramount when it comes to using and enjoying your pool. Adhering to general safety guidelines can help prevent accidents and ensure a safe environment for all pool users. Please familiarize yourself with the following safety recommendations:

-  a. **Never Swim Alone:** Always ensure there is at least one other person present when using the pool. It is particularly important for children and inexperienced swimmers.
- b. **Supervise Children Closely:** Children should always be supervised by a responsible adult when they are in or near the pool. Do not rely solely on flotation devices to keep them safe.
- c. **Learn Basic Swimming and Water Safety Skills:** Encourage all family members to learn how to swim and acquire basic water safety skills. Enroll in swimming classes if necessary.
-  d. **Install Safety Barriers:** Surround your pool with a fence or other appropriate barriers to prevent unsupervised access, especially by children. Ensure gates are self-closing and self-latching.
- e. **Keep Rescue Equipment Nearby:** Always have a life-saving device, such as a life ring or a reaching pole, easily accessible near the pool. Familiarize yourself with basic rescue techniques.
-  f. **No Running or Rough Play:** Do not run or engage in rough play around the pool area. Wet surfaces can be slippery and may lead to falls and injuries.
- g. **Avoid Alcohol Consumption:** Do not consume alcohol before or during swimming. Alcohol impairs judgment, coordination, and reaction times, increasing the risk of accidents.
- h. **Obey Pool Rules:** Follow all posted pool rules and regulations. These rules are in place to ensure the safety and well-being of all pool users.
- i. **Protect Yourself from the Sun:** Apply sunscreen with a high SPF to protect your skin from harmful UV rays. Wear a hat and sunglasses, and seek shade during peak sun hours.
- j. **Stay Hydrated:** Drink plenty of water to stay hydrated, especially on hot days. Dehydration can occur quickly when spending time in the sun.



CAUTION!



POOL USE AND CARE INSTRUCTIONS

Proper use and care of your pool will ensure its longevity and safe enjoyment. Follow these instructions to maintain your pool and keep it in optimal condition:

- a. **Maintain Water Quality:** Regularly test the pool water for proper chemical levels, including pH, chlorine, and alkalinity. Adjust as necessary to maintain safe and clear water. Use appropriate pool chemicals as recommended by the manufacturer to keep the water clean and safe.
- b. **Clean the Pool Regularly:** Skim the pool surface daily to remove leaves, insects, and debris. Vacuum the pool bottom and walls regularly to prevent algae and dirt buildup. Clean the pool filter according to the manufacturer's instructions to ensure proper filtration.
- c. **Inspect Pool Equipment:** Regularly check all pool equipment, including pumps, filters, and heaters, to ensure they are in good working condition. Replace or repair any damaged or worn out equipment promptly to maintain the pool's functionality and safety.
- d. **Proper Pool Use:** Enter the pool using designated steps, ladders, or ramps. Avoid diving or jumping into shallow water. Do not bring glass containers or sharp objects into the pool area to prevent injuries and broken glass. Keep the pool area free from obstructions and hazards that could cause trips or falls.
- e. **Monitor Water Temperature:** Maintain the pool water temperature within a comfortable and safe range, typically between 78°F and 82°F (25°C to 28°C). Avoid overheating the pool water.
- f. **Winterizing Your Pool:** If you live in an area with freezing temperatures, follow the manufacturer's guidelines for winterizing your pool to prevent damage from ice and freezing.
- g. **Use Pool Covers Properly:** Use pool covers to protect the pool from debris when not in use. Ensure the cover is securely fastened to prevent accidents. Remove the pool cover completely before swimming to avoid entrapment and drowning hazards.
- h. **Regular Inspections:** Conduct regular inspections of the pool area, equipment, and water quality. Address any issues immediately to maintain a safe and enjoyable pool environment.



SUPERVISION AND RESPONSIBILITY

Ensuring the safety of all pool users requires vigilant supervision and a clear understanding of responsibilities. The following guidelines outline the importance of supervision and the responsibilities of pool owners and users:

-  a. **Designate a Responsible Adult:** Always designate a responsible adult to supervise pool activities. This person should be attentive, capable of responding to emergencies, and familiar with basic first aid and CPR.
- b. **Constant Vigilance:** The supervising adult should maintain constant vigilance, especially when children are in or near the pool. Avoid distractions such as phone calls, reading, or using electronic devices while supervising.
- c. **Establish Pool Rules:** Establish and enforce clear pool rules for all users. Communicate these rules to family members, guests, and anyone who uses the pool. Common rules include no running, no diving in shallow water, and no rough play.
- d. **Buddy System:** Encourage the use of the buddy system, where swimmers pair up and watch out for each other. This is particularly important for children and inexperienced swimmers.
- e. **Know the Pool Area:** Familiarize yourself and all pool users with the layout of the pool area, including the location of safety equipment, emergency exits, and first aid supplies.
- f. **Limit Access to the Pool:** Use barriers such as fences, gates, and alarms to limit access to the pool area. Ensure that gates are self-closing and self-latching to prevent unsupervised entry, especially by children.
- g. **Swimming Lessons and Safety Training:** Encourage all pool users to take swimming lessons and learn water safety skills. Educate them about the risks associated with pool use and the importance of following safety guidelines.
- h. **Emergency Preparedness:** Prepare a detailed emergency plan and ensure all pool users are familiar with it. The plan should include steps for responding to drowning, injuries, and other emergencies.
-  i. **First Aid and CPR Training:** The supervising adult and other frequent pool users should be trained in first aid and CPR. Keep a first aid kit and rescue equipment, such as life rings and reaching poles, easily accessible.
- j. **Regular Safety Drills:** Conduct regular safety drills to practice emergency procedures. This helps ensure that everyone knows how to respond quickly and effectively in case of an emergency.
-  k. **Monitor Weather Conditions:** Stay informed about weather conditions and avoid using the pool during storms, high winds, or other adverse weather. Lightning poses a significant risk to swimmers.



DIVING AND JUMPING SAFETY

Diving and jumping into a pool can be enjoyable activities, but they also pose significant risks if not done correctly. Follow these guidelines to ensure safe diving and jumping practices:

-  a. **No Diving in Shallow Water:** Never dive into water that is less than 8 feet deep. Diving into shallow water can result in severe injuries, including paralysis and head trauma.
- b. **Know Your Pool Depth:** Familiarize yourself with the depth markings around the pool. Always dive and jump in areas where the water is deep enough to prevent injuries.
- c. **Use Designated Areas for Diving:** Only dive in designated diving areas that are specifically designed for safe diving. These areas are typically marked with depth indicators and signage.
- d. **Proper Diving Techniques:** Use proper diving techniques to minimize the risk of injury. Enter the water with your hands extended in front of your head, and never dive with your arms at your sides.
-  e. **No Running Dives:** Avoid running dives, as they can increase the risk of slipping and losing control. Always dive from a stable, standing position.
- f. **Check for Obstacles:** Before diving or jumping, ensure the area is clear of other swimmers, objects, and obstacles. Never dive or jump into a crowded pool.
- g. **Supervise Diving and Jumping Activities:** Always supervise diving and jumping activities, especially when children are involved. Ensure that everyone follows safe diving practices.
- h. **Educate Pool Users:** Educate all pool users about the risks associated with diving and jumping. Make sure they understand the importance of diving only in designated areas and following proper techniques.
- i. **Use Diving Boards Safely:** If your pool has a diving board, ensure it is in good condition and securely installed. Follow all manufacturer's instructions and guidelines for safe use. Only one person should be on the diving board at a time.
-  j. **No Flips or Tricks:** Discourage flips, somersaults, and other acrobatic maneuvers when diving or jumping. These can increase the risk of injury and are not recommended for most residential pools.



WARNING!



SAFETY FOR PETS

Ensuring the safety of pets around the pool is essential to prevent accidents and injuries. Follow these guidelines to keep your pets safe in and around the pool:

-  a. **Supervise Pets:** Always supervise your pets when they are near or in the pool. Just like children, pets can get into trouble quickly, and supervision is key to their safety.
- b. **Teach Pets to Swim:** If you plan to allow your pets in the pool, teach them how to swim. Some pets, especially certain dog breeds, are natural swimmers, while others may need assistance and practice to become comfortable in the water.
- c. **Provide an Easy Exit:** Ensure that pets can easily exit the pool. Install a pet-friendly pool ramp or steps that they can use to climb out. Show them how to use it, and ensure it is always accessible.
- d. **Avoid Forced Swimming:** Never force your pets into the pool. Allow them to enter and exit the water on their own terms to prevent stress and potential injuries.
- e. **Rinse Pets After Swimming:** After swimming, rinse your pets with fresh water to remove chlorine or other pool chemicals from their fur and skin. This helps prevent irritation and ingestion of chemicals when they groom themselves.
-  f. **Keep Pool Chemicals Out of Reach:** Store pool chemicals in a secure location, out of reach of pets. Ingestion of these chemicals can be harmful or fatal.
-  g. **Prevent Drinking Pool Water:** Discourage pets from drinking pool water, as it contains chlorine and other chemicals that can be harmful if ingested in large quantities. Provide plenty of fresh water for them to drink.
- h. **Monitor for Signs of Fatigue:** Watch for signs of fatigue in pets while they are swimming, such as heavy panting, difficulty staying afloat, or trying to exit the pool. Encourage them to take breaks and rest as needed.
-  i. **Secure Pool Covers:** Ensure that pool covers are securely fastened and not accessible to pets. Pets can become trapped underneath covers, leading to drowning or other injuries.
- j. **Provide Shade and Hydration:** On hot days, ensure that pets have access to shade and plenty of fresh water. This helps prevent heat exhaustion and dehydration, especially after swimming.
- k. **Pet First Aid Kit:** Keep a pet-specific first aid kit near the pool. Include items such as bandages, antiseptic wipes, and contact information for a veterinarian in case of emergencies.
- l. **Avoid Pool Area During Maintenance:** Keep pets away from the pool area during maintenance activities, especially when chemicals are being added to the water.



CHEMICAL SAFETY

Proper handling and storage of pool chemicals are essential to ensure the safety of all pool users and to maintain water quality. Follow these guidelines to ensure chemical safety:

-  a. **Store Chemicals Properly:** Always store pool chemicals in a cool, dry, and well-ventilated area, away from direct sunlight and moisture. Keep chemicals in their original containers, tightly sealed, and out of reach of children and pets.
- b. **Read and Follow Labels:** Carefully read and follow all instructions and warnings on chemical labels. Use the recommended amounts and never mix different chemicals unless explicitly instructed by the manufacturer.
-  c. **Wear Protective Gear:** When handling pool chemicals, wear appropriate protective gear, such as gloves, goggles, and masks, to prevent skin, eye, and respiratory irritation.
- d. **Add Chemicals Safely:** Always add chemicals to water, not water to chemicals, to avoid dangerous reactions. Follow manufacturer guidelines for proper dilution and addition of chemicals.
-  e. **Ventilate the Area:** Ensure the area is well-ventilated when adding chemicals to the pool to prevent inhaling fumes. Avoid adding chemicals on windy days to prevent them from blowing into your face or eyes.
-  f. **Avoid Chemical Spills:** Handle chemicals with care to avoid spills. If a spill occurs, clean it up immediately according to the manufacturer's instructions and dispose of the waste safely.
- g. **Separate Storage:** Store different types of chemicals separately to prevent accidental mixing, which can cause dangerous reactions. Keep acids, such as muriatic acid, away from chlorine products.
- h. **Use Measuring Tools:** Use clean, dry measuring tools for each chemical to ensure accurate dosing and to prevent cross-contamination.
- i. **Dispose of Chemicals Safely:** Dispose of expired or unused chemicals according to local regulations and manufacturer guidelines. Never pour chemicals down the drain or into the environment.
-  j. **Keep Chemicals Away from Flammables:** Store pool chemicals away from flammable materials and heat sources to prevent fires and explosions.



CAUTION!



WARNING!



ELECTRICAL SAFETY

Electrical safety around your pool is crucial to prevent accidents and ensure the well-being of all pool users. Follow these guidelines to ensure safe electrical practices:

-  a. **Inspect Electrical Equipment:** Regularly inspect all electrical equipment, such as pool pumps, heaters, and lights, to ensure they are in good working condition. Immediately repair or replace any damaged or faulty equipment.
- b. **Use Ground Fault Circuit Interrupters (GFCIs):** Ensure all electrical outlets and equipment near the pool are protected by GFCIs. GFCIs can detect electrical faults and shut off power to prevent electric shocks.
-  c. **Keep Electrical Devices Away from the Pool:** Keep all electrical devices, such as radios, speakers, and charging devices, away from the pool area to prevent electrical accidents. Use battery-operated devices instead.
- d. **Professional Installation and Repairs:** Hire a licensed electrician to install and repair all pool related electrical equipment. Do not attempt to perform electrical work yourself unless you are a qualified professional.
-  e. **Turn Off Power Before Maintenance:** Always turn off the power to pool equipment before performing any maintenance or repairs. This includes cleaning or inspecting the pool pump, filter, and heater.
- f. **Use Weatherproof Covers:** Use weatherproof covers for all outdoor electrical outlets to protect them from moisture and weather elements. Ensure the covers are properly sealed.
-  g. **Secure Cords and Wires:** Keep electrical cords and wires neatly secured and away from walkways to prevent tripping hazards and accidental water exposure.
- h. **Follow Manufacturer's Instructions:** Always follow the manufacturer's instructions for installing, operating, and maintaining pool electrical equipment. Adhere to all safety warnings and recommendations.
-  i. **Avoid Using Extension Cords:** Avoid using extension cords around the pool area. If you must use an extension cord, ensure it is rated for outdoor use and kept away from water sources.
- j. **Educate Pool Users:** Educate all pool users, especially children, about the dangers of electricity near water. Make sure they understand not to touch electrical devices with wet hands or while standing in water.



EMERGENCY PROCEDURES

Being prepared for emergencies is crucial to ensure the safety of all pool users. Follow these guidelines to establish effective emergency procedures:

- a. **Develop an Emergency Plan:** Create a detailed emergency plan that includes steps for responding to common pool emergencies, such as drowning, injuries, and chemical spills. Ensure all family members and frequent pool users are familiar with the plan.
- b. **Post Emergency Contact Information:** Keep a list of emergency contact numbers, including local emergency services, poison control, and a nearby medical facility, posted near the pool area.
-  c. **First Aid Kit:** Maintain a well-stocked first aid kit in an easily accessible location near the pool. Ensure the kit includes supplies for treating cuts, scrapes, burns, and other common injuries.
- d. **Rescue Equipment:** Keep essential rescue equipment, such as a life ring, reaching pole, and flotation devices, readily available near the pool. Regularly check the condition of the equipment and replace it as needed.
-  e. **CPR and First Aid Training:** Ensure that at least one adult present at the pool is trained in CPR and basic first aid. Encourage all pool users to take CPR and first aid courses.
-  f. **Responding to Drowning:** If someone is drowning, immediately call for help and attempt to rescue the person using a reaching pole or flotation device. Do not enter the water if it puts you at risk. Once the person is out of the water, begin CPR if necessary and continue until medical help arrives.
- g. **Handling Injuries:** For minor injuries, such as cuts and scrapes, clean the wound with fresh water and apply a sterile bandage. For more serious injuries, call for emergency medical assistance and provide first aid until help arrives.
-  h. **Chemical Spills:** If a chemical spill occurs, evacuate the pool area and follow the manufacturer's instructions for cleaning up the spill. Avoid direct contact with the chemicals and ventilate the area if possible.
-  i. **Weather Emergencies:** In case of severe weather, such as thunderstorms or high winds, clear the pool and seek shelter indoors. Do not use the pool during electrical storms, as lightning poses a significant risk.
- j. **Practice Emergency Drills:** Conduct regular emergency drills to ensure all pool users know how to respond quickly and effectively in case of an emergency. Review and update the emergency plan as needed.



POOL MAINTENANCE AND INSPECTIONS

Regular maintenance and inspections are essential to keep your pool in optimal condition and ensure a safe swimming environment. Follow these guidelines for proper pool maintenance and inspections:

- a. **Regular Cleaning:** Keep the pool clean by regularly skimming the surface to remove leaves, insects, and debris. Vacuum the pool floor and walls to prevent algae and dirt buildup.
- ! b. **Water Quality Testing:** Test the pool water at least once a week to ensure proper chemical balance. Check pH, chlorine, and alkalinity levels, and adjust as necessary to maintain safe and clear water.
- c. **Filter Maintenance:** Clean or backwash the pool filter according to the manufacturer's instructions to ensure proper filtration. Replace filter cartridges or media as needed.
- ! d. **Inspect Pool Equipment:** Regularly inspect all pool equipment, including pumps, heaters, and lights, to ensure they are functioning correctly. Repair or replace any damaged or faulty equipment promptly.
- e. **Check for Leaks:** Regularly check for signs of leaks, such as water level changes or wet spots around the pool area. Address any leaks immediately to prevent damage and water waste.
- f. **Maintain Pool Covers:** Use pool covers to keep debris out when the pool is not in use. Clean and inspect covers regularly to ensure they are in good condition and properly fitted.
- ! g. **Tile and Grout Maintenance:** Inspect and clean pool tiles and grout lines to prevent buildup of dirt and algae. Repair any cracked or missing tiles promptly.
- h. **Inspect Pool Structure:** Regularly inspect the pool structure, including the walls, floor, and coping, for signs of wear or damage. Address any structural issues promptly to ensure the pool remains safe and functional.
- i. **Winterize Your Pool:** If you live in an area with freezing temperatures, follow the manufacturer's guidelines for winterizing your pool. This includes lowering the water level, adding winterizing chemicals, and covering the pool securely.
- ! j. **Maintain Fencing and Barriers:** Ensure that all fencing, gates, and barriers around the pool are in good condition and functioning properly. Gates should be self-closing and self-latching to prevent unauthorized access.
- k. **Document Maintenance Activities:** Keep a detailed log of all maintenance activities, including water testing results, equipment inspections, and repairs. This helps ensure regular upkeep and provides a record for reference.



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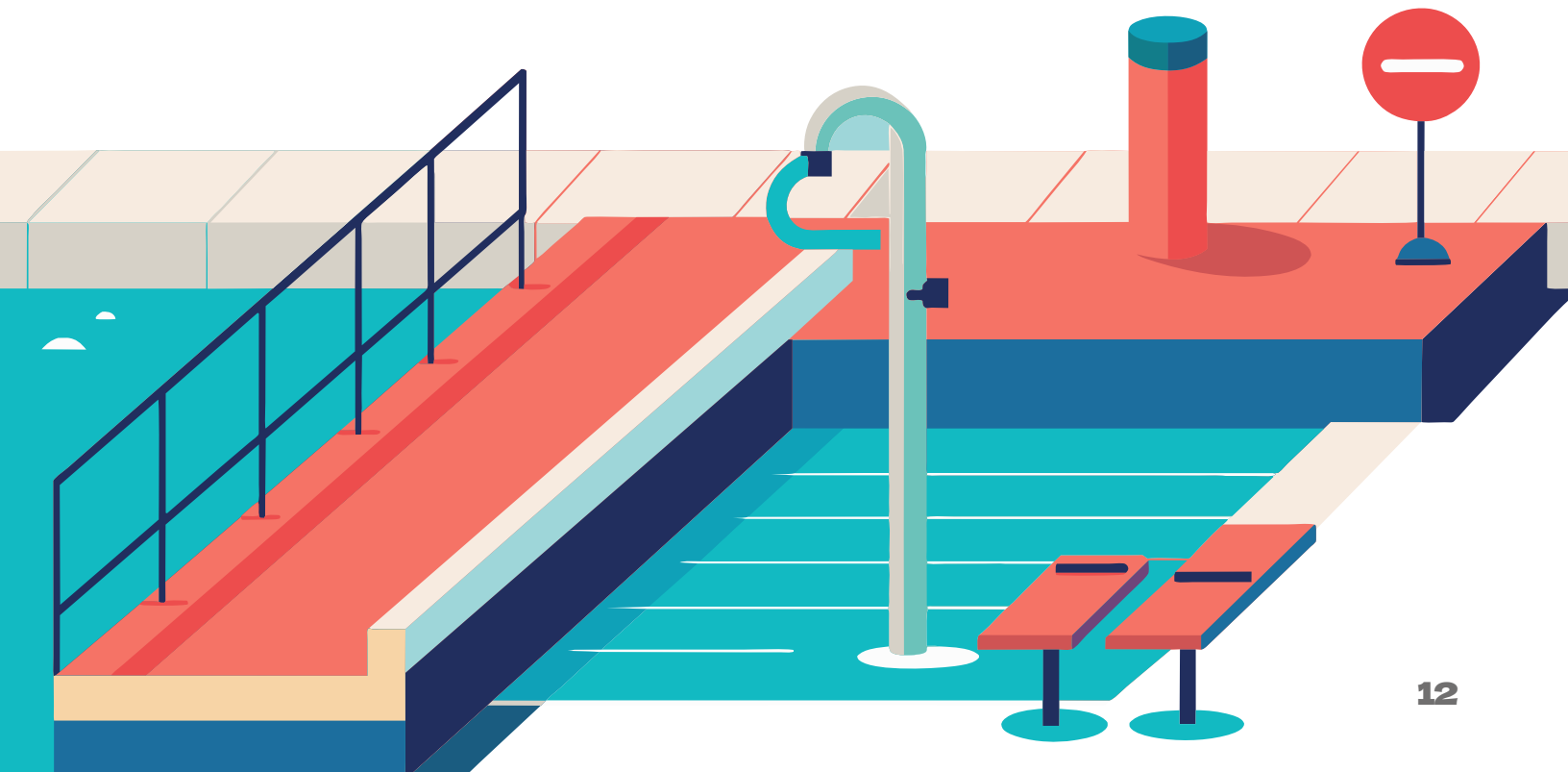
WARNING!



POOL COVERS AND FENCING

Proper use and maintenance of pool covers and fencing are essential for ensuring safety and preventing accidents. Follow these guidelines to effectively use and maintain your pool covers and fencing:

-  a. **Install Appropriate Fencing:** Surround your pool with a fence that meets local safety regulations. The fence should be at least 4 feet high and have no gaps that could allow small children to climb through.
-  b. **Self-Closing and Self-Latching Gates:** Ensure all gates in the pool fence are self-closing and self-latching. The latch should be out of reach of small children.
- c. **Use Pool Covers:** Use a pool cover when the pool is not in use to keep debris out and prevent unauthorized access. Ensure the cover is securely fastened and in good condition.
-  d. **Safety Covers:** Consider installing a safety cover that can support the weight of a child or pet to prevent accidental drowning. Ensure it is properly installed and used according to the manufacturer's instructions.
- e. **Maintain Covers:** Regularly inspect pool covers for signs of wear or damage. Clean them as needed and repair or replace any damaged covers to ensure they function properly.
- f. **Remove Covers Safely:** Remove the pool cover completely before swimming. Never swim under a partially covered pool, as this can lead to entrapment and drowning.
-  g. **Keep the Area Clear:** Keep the area around the pool and inside the fence clear of objects that children could use to climb over the fence. This includes furniture, toys, and landscaping elements.
- h. **Inspect Fencing Regularly:** Regularly inspect the pool fence and gates for damage or wear. Repair any issues promptly to maintain the integrity of the barrier.
-  i. **Use Alarms:** Consider installing pool alarms that alert you if someone enters the pool area without permission. These can provide an additional layer of safety, especially for households with young children.
- j. **Educate Pool Users:** Ensure all pool users, especially children, understand the importance of pool covers and fencing. Teach them not to climb on fences or tamper with covers and gates.



WEATHER-RELATED SAFETY

Weather conditions can significantly impact pool safety. Follow these guidelines to ensure safe pool use during various weather conditions:

- a. **Monitor Weather Conditions:** Regularly check the weather forecast before using the pool. Be aware of any approaching storms, high winds, or extreme temperatures.
- ! b. **Thunderstorms and Lightning:** Clear the pool area immediately if you see lightning or hear thunder. Do not use the pool during a thunderstorm, as water conducts electricity, and lightning poses a significant risk.
- c. **High Winds:** Avoid using the pool during high winds, as strong gusts can cause debris to blow into the pool and create hazardous conditions. Secure pool covers and remove any loose objects around the pool area.
- ! d. **Extreme Heat:** On extremely hot days, take precautions to avoid heat-related illnesses. Stay hydrated, take frequent breaks in the shade, and apply sunscreen to protect against sunburn. Monitor children and elderly individuals closely for signs of heat exhaustion or heat stroke.
- ! e. **Cold Weather:** If you live in a region with cold winters, avoid using the pool when the water temperature is too low. Cold water can cause hypothermia and other health issues. Winterize your pool according to the manufacturer's instructions to prevent damage during freezing temperatures.
- ! f. **Rain and Flooding:** Heavy rain can cause pool water levels to rise and may introduce contaminants. After a heavy rain, check and adjust the water chemistry, and clean any debris from the pool. Be cautious of potential flooding and ensure proper drainage around the pool area.
- g. **Fog and Reduced Visibility:** Avoid using the pool during periods of dense fog or other conditions that reduce visibility. Poor visibility can increase the risk of accidents and make it difficult to monitor swimmers effectively.
- ! h. **Hurricane and Severe Weather Preparedness:** In regions prone to hurricanes or severe weather, have a plan in place for securing your pool. This may include removing loose objects, securing the pool cover, and lowering the water level. Follow local guidelines and evacuation orders as needed.
- i. **Air Quality Alerts:** Be mindful of air quality alerts, such as those for high pollen counts or pollution levels. Poor air quality can affect respiratory health, especially for individuals with asthma or other conditions.



CAUTION!



WARNING!



FIRST AID GUIDELINES

Being prepared to administer first aid can make a significant difference in the event of an injury or emergency at the pool. Follow these first aid guidelines to ensure you are ready to respond effectively:

- a. **Keep a First Aid Kit Nearby:** Maintain a well-stocked first aid kit in an easily accessible location near the pool. Ensure it includes supplies for treating cuts, scrapes, burns, and other common injuries.
- b. **CPR Training:** Ensure that at least one adult present at the pool is trained in CPR. Regularly update your training to stay current with best practices. Encourage other frequent pool users to take CPR courses as well.
-  c. **Treating Cuts and Scrapes:** For minor cuts and scrapes, clean the wound with fresh water and apply an antiseptic. Cover the wound with a sterile bandage to prevent infection. Seek medical attention for more serious injuries.
-  d. **Responding to Drowning:** If someone is drowning, immediately call for help and attempt to rescue the person using a reaching pole or flotation device. Do not enter the water if it puts you at risk. Once the person is out of the water, check for breathing and pulse. Begin CPR if necessary and continue until medical help arrives.
-  e. **Chemical Burns:** In the event of a chemical burn, rinse the affected area with plenty of fresh water for at least 15 minutes. Remove any contaminated clothing and avoid further contact with the chemical. Seek medical attention immediately.
-  f. **Heat Exhaustion and Heat Stroke:** Recognize the signs of heat exhaustion, such as heavy sweating, weakness, and dizziness. Move the affected person to a cool place, give them water to drink, and apply cool, wet cloths to their skin. For heat stroke, which includes symptoms like confusion, nausea, and high body temperature, seek emergency medical help immediately.
-  g. **Insect Bites and Stings:** For insect bites and stings, remove the stinger if present, clean the area with soap and water, and apply a cold compress to reduce swelling. Use over-the-counter pain relievers or antihistamines if needed. Seek medical attention if the person has a severe allergic reaction.
-  h. **Sunburn:** For sunburn, move the person out of the sun and into a cool place. Apply aloe vera or a moisturizing lotion to the affected area. Encourage them to drink plenty of water. Avoid further sun exposure until the burn has healed.
- i. **Handling Emergencies:** In any emergency situation, remain calm and follow your emergency plan. Call emergency services immediately if the situation is life-threatening or if you are unsure of how to proceed.
- j. **Educate Pool Users:** Ensure that all pool users, especially children, know basic first aid procedures and understand how to call for help in an emergency.



COMMUNICATION AND SIGNAGE CAUTION!



Install visible and easy-to-read signs that outline pool rules, safety guidelines, and emergency procedures. Use universally recognized symbols to ensure all users, including those with language barriers, can understand the information. Place signs at key locations, such as entrances, near pool equipment, and in restrooms. Include warnings about no diving zones, depth markers, and instructions for using pool equipment safely. Regularly inspect and maintain signs to ensure they remain legible and up-to-date.

DISCLAIMER WARNING!

While Bourne/William Pools, Inc. provides these safety guidelines to help ensure the well-being of all pool users, it is essential to understand that these instructions are not exhaustive. Pool owners and users must exercise caution and good judgment in all situations. Bourne/William Pools, Inc. makes no representations or warranties, express or implied, regarding the completeness, accuracy, or reliability of the safety instructions provided in this document. It is the responsibility of pool owners and users to ensure that they understand and follow all safety guidelines and regulations, maintain the pool and related equipment, supervise pool activities, and provide proper training and education to all pool users. Additionally, pool owners and users must comply with all applicable local, state, and federal laws and regulations regarding pool safety, and Bourne/William Pools, Inc. assumes no responsibility for ensuring compliance with these laws. By following the safety guidelines provided in this document, pool owners and users can help create a safe and enjoyable environment, but it is ultimately the responsibility of each individual to exercise caution and good judgment while using the pool.

CONTACT INFORMATION

For any questions, concerns, or additional information regarding the safety and maintenance of your pool, please do not hesitate to contact us. We are here to assist you and ensure that you have a safe and enjoyable swimming experience.

Bourne/William Pools, Inc.
251 Little Falls Drive
Wilmington, DE 19808
Email: info@bournewilliam.com

Our customer service team is available to help you with any inquiries you may have. Please reach out to us during our business hours, and we will respond promptly to your needs. Thank you for choosing Bourne/William Pools, Inc. We appreciate your trust in our products and services and are committed to providing you with the highest level of support and safety.



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